RESIDENTIAL CUSTOMERS : We use primarily electronic payment methods for recurring services like lawn mows. We also accept paper check deposits and and payments for larger 1x landscaping services. Paper checks have no fee.

ALL CREDIT CARD TRANSACTIONS INCUR A ~3.5% CREDIT CARD FEE (VERY HIGH !)

ALL E-CHECK / ACH PAYMENT TRANSACTIONS INCUR A ~ 0.00% FEE (VERY VERY LOW !)

We can accept payments through our payment portal on our website. Please click on the **PAYMENTS** link located at the top of most pages. We can accept all credit cards, debit cards, and checks via E-check / ACH via the payment portal. We accept paper checks only when sent, recieved, and cashed in advance of the service. If a valid payment method is not in place in your online account, you must pre pay for all services via paper check before services are rendered. We do not offer post pay services unless a customer has a signed annual maintenanace contract in place and the 1st months deposit is paid.

IN SUMMARY :

All services require a payment method on file or a pre-payment deposit of some kind.

Annual contract customers satisfy this requirement via a signed annal maintenance agreement and their 1st months payment paid.

We do not offer credit terms of any kind.

We do not offer refunds of any kind for completed work.

ALL CREDIT CARD TRANSACTIONS INCUR A ~3.5% CREDIT CARD FEE (VERY HIGH !)

ALL E-CHECK / ACH PAYMENT TRANSACTIONS INCUR A ~ 0.00% FEE (VERY VERY LOW !)

Paper checks have no fee.

You can mail your paper checks to:

DEPOT LAWNCARE

PO BOX 41768

NASHVILLE , TN 37204

Or the paper check can be dropped off at our office :

2929 ELIZABETH ST.

NASHVILLE, TN 37211

Future + Recurreing Payments - After your account is setup within our system, we will process the **LAST METHOD OF PAYMENT** on file to settle your balances unless we are otherwise informed. We attempt to process payments the day after the service date. In particularly busy periods the processing of payments may be delayed a few days.

COMMERICAL CUSTOMERS :

A COMMERICAL CUSTOMER IS A CUSTOMER WHO IS A COMPANY AND NOT AN INDIVIDUAL.

THEY MAY ALSO BE INDIVIDUALS WHO CONTROL MORE THAN 1 PROPERTIES.

IF WE RECOGNIZE YOU AS A COMMERCIAL ACCOUNT, YOU WILL SEE THE CODE "ACNT" IN FRONT OF THE DISPLAY NAME FOR THE CUSTOMER. EXAMPLE : ACNT : THE KROGER CORPORATION

NO MATTER THE ACCOUNT DESIGNATION, WE DO NOT OFFER CREDIT TO ANY OF OUR CUSTOMERS AT ANY TIME.

ALL BILLS ARE DUE UPON COMPLETION FOR ALL CUSTOMERS.

ACTIVE COMMERICAL ACCOUNT HOLDERS ARE GIVEN A GRACE PERIOD TO PAY BEFORE CONSIDERED LATE UP TO 30 DAYS AFTER COMPLETION OF SERVICES.

EXAMPLE : SERVICE ON MAY 12 , COMPLETED ON MAY 12. DUE ON MAY 13. LATE ON JUNE 13 + SERVICES HALTED + LATE FEE ASSESMENTS BEGIN.

IF YOU CANCEL YOUR ACCOUNT VOLUNTARILY, YOU WILL LOSE YOUR ACNT STATUS AND ALL BILLS FROM COMPLETED WORK

WILL BECOME DUE AND PAYABLE THE FOLLOWING BUSINESS DAY.

THEN AFTERWARD BEGIN TO GENERATE LATE FEES ON THE 30TH DAY AFTER COMPLETION OF SERVICES.

THE LATE FEE RATE IS 15% OF THE BALANCE, EVERY 30 DAYS, UNTIL PAYMENT IS MADE IN FULL.

NOTE * - WE DO NOT MAIL OUT PAPER BILLS AT ANY TIME. ONLY ELECTRONIC INVOICES.

WE OFFER YOUR RECORDS VIA OUR ONLINE PAYMENT PORTAL FOR YOUR REVIEW, DOWNLOAD, AND PRINTING DURING THE MONTH.

https://www.depotlawncare.com/payments

(PLEASE REQUEST YOUR LOGIN INFO IF YOU DO NOT HAVE IT)

YOUR BILLS ARE DUE WHEN WORK IS COMPLETED, OR THAT PHASE OF WORK HAS BEEN COMPLETED.

WE DO NOT PROVIDE CREDIT TERMS OF ANY KIND.

BILLS ARE PAYABLE VIA AUTOMATIC PAYMENT METHOD ON FILE ON THE 1ST OF THE MONTH.

$5 MIN LATE FEE PER MONTH OR 15% OF THE BALANCE DUE , WHICH EVER IS GREATER WILL BE ASSESSED

EVERY 30 DAYS UNTIL PAYMENT IS MADE IN FULL.

IF A CUSTOMER ACCOUNT DOES NOT HAVE PAYMENT ARRANGMENTS BEYOND 30 DAYS,

THE COLLECTIONS AND LEGAL PROCEEDINGS WILL BEGIN ON DAY 31.

IF AUTOMATIC PAYMENT METHOD IS ON FILE, (CREDIT CARD OR ACH)

AND WE DO NOT CHARGE YOUR PAYMENT METHOD ON TIME, NO LATE FEE WILL BE ASSESSED.

ALL INVOICES ARE AVAILABLE TO THE CUSTOMER VIA THE PAYMENT PORTAL AT ANY TIME.

IF YOU HAVE BEEN CHARGED, OR IF YOU SEE A CHARGE ON YOUR AUTOMATIC PAYMENT METHOD,

THERE WILL BE A MATCHING INVOICE IN YOUR PAYMENT PORTAL.

A LACK OF STATEMENT DOES NOT DELAY THE PAYABLE OR DUE DATE.

PLEASE BE PATIENT WITH US IF WE ARE BEHIND IN SENDING OUT YOUR INVOICE OR STATEMENTS.

PLEASE EMAIL US IF YOU ARE IN NEED OF YOUR STATEMENT AND HAVE NOT RECIEVED ONE.

ALL CHARGES THAT WERE MADE IN ERROR ARE 100% REFUNDABLE.

NO CHARGES ARE FINAL, IF A CHARGE NEEDS REVIEW, OR IF THERE ARE QUESTIONS,

AND IT IS DEMONSTRATED THAT AN ERROR HAS BEEN MADE, WE WILL HAPPILY REFUND THOSE CHARGES.

A NOTE ABOUT THE CRIME OF "THEFT OF SERVICES "

2010 Tennessee Code
Title 39 - Criminal Offenses
Chapter 14 - Offenses Against Property
Part 1 - Theft
39-14-104 - Theft of services.

39-14-104. Theft of services.

A person commits theft of services who:

(1) Intentionally obtains services by deception, fraud, coercion, false pretense or any other means to avoid payment for the services;

What Is Theft of Services?

In criminal law, theft of services refers to a type of crime that may be committed when a person uses a service without providing proper compensation for the service.

This type of crime may also occur when a person intentionally fails to pay a company for its services and continues taking advantage of them until the company demands payment or stops providing the service.

Some other ways that theft of services can occur include:

- When the parties have a miscommunication, such as if a company believes that a customer is already paying for the service and the customer thinks that they are being charged automatically;
- Failing to pay for repair services, such as home renovation costs, car mechanic fees, or landscaping expenses;

In the event that a person has committed any of the above acts, they should be aware that they could be charged with theft of services and may have to face serious legal consequences. Once the individual has established whether the theft of service offense constitutes a felony or a misdemeanor crime, then they can proceed with the actual reporting process. For felonies, it is best if the individual contacts law enforcement directly and does not delay resolution of the issue.

In contrast, if it is a misdemeanor crime and the individual is the one who has been affected, then they may file a lawsuit in their local small claims court. If the lawsuit is successful, the individual may be reimbursed for any financial losses they suffered due to the theft of service action.

To prevail on the lawsuit, the individual must be able to present sufficient evidence that proves the services were stolen.

If a person is convicted on misdemeanor larceny charges, then they may have to pay a certain amount of criminal fines to the state. The person may also need to serve jail time for up to one full year. The amount of criminal fines and the length of jail time will be contingent on the surrounding circumstances.

IF COURT PROCEEDINGS AND A LAWSUIT ARISE FROM THE CUSTOMERS FAILURE TO STATISTY THE DEBTS OF THE ACCOUNT, THE ACCOUNT HOLDER IS RESPONSIBLE FOR ALL COSTS INCURRED THROUGHOUT THE ENTIRE COLLECTIONS PROCESS TO THE FULLEST EXTENT ALLOWED BY THE LAW OF TENNESSEE. THIS INCLUDES BUT IS NOT LIMITED TO : ATTORNEYS FEES, LITTIGATION COSTS, FILING FEES, RELATED COSTS TO PREPARE AND COMPLETE THE COLLECTIONS PROCESS, THE COST OF MISSED WORK TO ANY INDOOR AND OUTDOOR EMPLOYEE WITNESSES, OWNER WITNESSES, AND NEIGHBOR WITNESSES , CALLED TO TESTIFY ON BEHALF OF THE COMPANY IN SUPPORT OF THE DEBT COLLECTION PROCESS.

DEPOT LAWNCARE WAS ESTABLISHED IN MAY OF 2006. SINCE THAT TIME WE HAVE BEEN UNABLE TO COLLECT ON $56.50 OF DEBTS OWED TO US. WE AIM TO KEEP THE COST OF LOSSES DUE TO THEFT OF SERVICES DOWN TO AN ABSOLUTE MINIMUM. PLEASE DO NOT TRY TO TAKE ADVANTAGE OF DEPOT LAWNCARE THINKING THAT WE WILL NOT FULLY PURSE ANY DEBT THAT IS LEGALLY AND FAIRLY DUE TO OUR COMPANY.

IF YOU HAVE ANY QUESTIONS ABOUT OUR BILLING POLICIES, PLEASE ASK US, WE ARE HERE TO HELP.

PLEASE NOTE THAT TO CONTINUE TO DO BUSINESS WITH US, IS ACCEPTANCE OF ALL OUR TERMS OF SERVICE,

AND PAYMENT POLICIES.

THANK YOU FOR READING ALL THE WAY DOWN THRU THE LEGALESE.

WE DISLIKE THE LEGAL TONE REQUIRED TO COMPLETE THESE BUSINESS TERMS OF SERVICE

BUT WE CANNOT OMIT THEM.

WE ALWAYS APPRECIATE YOUR BUSINESS. :)